

7. Continuous Improvement

APAG Group strive to continuously improve the quality of his products, engineering and customer service processes to ensure the long-term success.

Foundations for our improvement efforts are:

1. Clear and measurable quality and environmental goals with our suppliers.
2. Ongoing compliance with the requirements of our customers, which in and of ISO 9001, ISO/TS16949 and ISO 14001 are set in standard.
3. Instruments for recording, monitoring and implementation of improvement measures for the APAG Zero-Failure strategy.
4. Improvement and prevention of pollution.

8. Supplier Relationships:


The careful selection and ongoing assessment of suppliers and a partnership-based relationship with our suppliers and sub-contractors ensure that our company supply the necessary goods and services at market conditions. APAG requires from his Main-Suppliers a certificated management system according to ISO 9001 standards. In addition, APAG sets the request to the suppliers to align their management system to the requirements of ISO / TS 16949 and ISO 14001. The effective implementation is monitored by us.

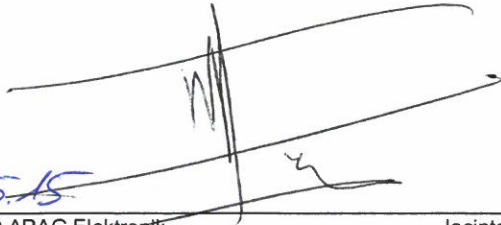
9. Society and Environment:

With our partners in the public (community, state, country) APAG is interested and maintains an open and transparent contact at each location.

APAG keeps the statutory requirements and perform the necessary actions for fulfill these requirements.

Through these principles APAG Group is able to promote the sustainable development.

04.5.15 
Date / Delegate of the Board APAG Elektronik Anand Kanoria


04.05.15
Date / CEO APAG Elektronik Jacinto Arvelos

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1. APAG Elektronik:

APAG Elektronik exists since 1954 (founded in Switzerland) and becomes in 2012 a new ownership, Kanoria Chemicals & Industry KCI. KCI formed a group structure of APAG Elektronik AG and APAG Elektronik sro, a so-called APAG Group. The main business of the APAG Group remains unchanged : to develop and produce electronic devices for automotive and industrial customers with their individual requirements. For being flexible to the customer requirements, APAG has implemented an own development and industrial engineering force to support the technical processes in short time. The primary values of our corporate group are high quality, long-term partnerships, strong corporate governance and social responsibility.

2. Organisation Structure:

APAG has built up a work structure in processes which are defined in detail in the Quality and Environment Handbook based on [ISO 9001](#), [ISO/TS16949](#) including [ISO14001](#).

3. Quality and Environment Philosophy of the APAG Group :

APAG Group is a succesfully certified institution in [ISO 9001](#), [ISO/TS 16949](#) and [ISO 14001](#). This fact shows the continues improvement in product and process quality and a suitable environment protection in each processes for all APAG locations.

The management is aware, that the preserve and promote of these norm contents can just be realized only through its employees which are promoted by them.

To control the processes APAG records all weak issues of his defined quality and environment request with practical instruments and will improve these to follow the 0-Failure-Strategie.

4. Customer Orientation:

To meet and supersede Quality and Environment Requirements is a must for the compliance of our products and services with the needs of our customers. The term includes environmental quality for our schedule and cost requirements as well as the fulfillment of all products characteristics, which are agreed with the client or specified by standards / internal regulations.. In addition, we strive to exceed the expectations of our customers.

5. Management:

The general management is committed to create the necessary conditions and resources to fulfill the politics, objectives and target values of quality and environment in society.

The APAG executive is in constant communication to generate a environment which supports our employees so that they can become fully involved in achieving the joint business goals.

6. Employees:

APAG will:

1. Develop the personal relationship of each employee to our company
2. Motivate employees and contribute positively to their satisfaction
3. Regular train and inform his staff for sustain and increase their awareness about the quality, reduce the impact on the environment and strengthen compliance with occupational safety principles

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